

P.O. Box 820 Chandler, AZ 85244 480.756.5500

Fraud Alerts Program Overview

Messaging frequency depends on account activity. For more information, TEXT HELP to 23618. To cancel fraud text messaging services at any time reply STOP to any alert from your mobile device.

For Fraud Alerts support, call 480.756.5500 or toll-free from outside Phoenix at 800.732.6986. By giving us your mobile number, you agree that Fraud Alerts text messaging is authorized to notify you of suspected incidents of financial or identity fraud.

HELP instructions: Text HELP to 23618 for help or call 480.756.5500 or toll-free from outside Phoenix at 800.732.6986.

Instructions: Text STOP to 23618 to cancel.

Release of Liability: Alerts sent via SMS may not be delivered to you if your phone is not in the range of a transmission site, or if sufficient network capacity is not available at a particular time. Even within coverage, factors beyond the control of any carrier may interfere with messages delivery for which the carrier is not responsible. No carrier will guarantee that alerts will be delivered.

First Credit Union Remote Delivery www.firstcu.net 480.756.5500 or toll-free outside the Phoenix area at 800.732.6986.

Privacy Policy is available via a link at the bottom of every page of www.firstcu.net as well as directly at https://www.firstcu.net/Assets/global/disclosures/privacypolicy.pdf.